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SERVICE DEPARTMENT

Sorenson BioScience, Inc.

6507 South 400 West

Salt Lake City, UT 84107

USA

WARRANTY REGISTRATION

To validate the warranty, complete and return this card within 10 days.

Model: **BENCHTOP PIPETTOR, 96/384** Catalog No.: 73960 73970
 Serial No. _____ Date Tested _____
 Date Rec'd _____ P.O. # _____
 Name/Title _____
 Phone _____
 Institution _____
 Address _____
 City _____ State _____
 Zip/Mail Code _____ Country _____
 Purchased from _____
 How would you rate the quality of the product? Excellent Good Fair Poor

✂ (Detach here)

LIMITED WARRANTY

This Sorenson BioScience, Inc. instrument is warranted to be free of defects in materials and workmanship for a period of ONE (1) YEAR from the date of delivery. At its discretion, Sorenson BioScience, Inc. will repair or replace all defective components during this warranty period. Sorenson BioScience, Inc. reserves the right to use new, repaired, or refurbished instruments or components for warranty replacements. Repair or replacement of products or components under warranty does not extend the original warranty period.

The above warranty does not apply to defects resulting from misuse, neglect, or accident, including without limitation: operation with incompatible solvents or samples aspirated beyond the volume of the disposable pipette tips; operation outside of the environmental or use specifications; failure to follow recommended operating instructions; failure to use compatible accessories; improper or inadequate maintenance by the user; installation of the instrument or use of products not authorized by Sorenson BioScience, Inc.; use with incompatible liquids or other materials; and modification or repair of the instrument not authorized by Sorenson BioScience, Inc. In addition, the warranty is void if the serial number has been altered or defaced.

Warranty claims must be submitted during the warranty period. Submit claims promptly to Sorenson BioScience, Inc. Technical Support at 801-266-9334 or email sorbio@corning.com. Upon approval, you will be supplied with the name and address of an authorized service center as to where to ship the instrument. A repaired or replaced instrument will be returned as promptly as feasible. Proper shipping, packaging, and handling charges to the service center are the responsibility of the owner. Shipping charges back to the owner are the responsibility of the service center.

THIS WARRANTY CARD CONTAINS AN ABBREVIATED VERSION OF THE PRODUCT WARRANTY. A COMPLETE PRODUCT WARRANTY CAN BE FOUND IN THE INSTRUMENT'S INSTRUCTION MANUAL.

Complete and retain this portion for your records

The following information will be required in the event that warranty service becomes necessary. Complete this card and retain for you records. Please be sure to complete, detach and mail the warranty registration on the other half of this card as soon as possible.

Model: **BENCHTOP PIPETTOR, 96/384** Serial No. _____
 P. O. # _____ Date Rec'd _____

Should service become necessary, please contact Sorenson BioScience, Inc. Technical Support at 801-266-9334, Monday through Friday, 8am - 5pm MST.